

NAFAA 2016

Silver Legacy Resort

Reno

Serving with Purpose



October 19, 2016

1:00 – 5:00 People Soft (NSHE Institutions)
Pre-Conference Session
Anthony Morrone, Nevada State College
Peter Miller, Truckee Meadows Community College

October 20, 2016

8:00 – 9:00 Registration

9:00 – 9:15 Opening Remarks, Peter Miller, NAFAA President

9:15 – 10:45 **Prior Prior Year/ Early FAFSA**, Bruce Honer, US Department of Education

10:45 – 11:15 Break – Visit with Exhibitors

11:15 – 12:30 **Active Shooter**, Det. David Jenkins, Retired Reno PD

12:30 – 2:00 Lunch – *Sterling's* WASFAA Update

2:00 – 3:15 **2017-18 Verification**, Bruce Honer, US Department of Education

3:15 – 3:45 Break – Visit with Exhibitors

3:45 – 5:00 **Uncommon Service**, Michael Johnson, Portland State University, WASFAA President

Or...

FLAME\$ - TMCC Student Peers

5:30 – 7:00 President's Reception

October 21, 2016

8:00 – 9:00 Breakfast - Flavors

9:00 - 9:30 Business Meeting

9:30 - 10:45 **Add, Drops and Withdrawals**, Bruce Honer, US Department of Education

10:45 - 11:00 Break

11:00 - 12:15 **Federal Update**, Bruce Honer, US Department of Education

12:00-12:30 Closing Remarks

Tentative Breakout Sessions

Federal Update: This session will provide information about current issues for the Title IV student aid programs. The session will include updates about the Department's Title IV activities and initiatives, including information about the Department's regulatory efforts.

Prior Prior Year / Early FAFSA: This session will provide an overview of the objectives, administration, and implementation of the "Early FAFSA" and the use of "Prior Prior Year" tax information. Specifically, this session will include the discussion on all publications provided by ED to assist FAAs on the administration of this provision.

Add, Drops, & Withdrawals: This session will provide discussion and case scenarios on FSA policy pertaining to the administration of Title IV funds when a student adds or drops a course in accordance with the institutions own recalculation policy or even the absence thereof. Also, this session will provide FSA guidance pertaining to student withdrawal date determination, dates of determination, deadlines and many other considerations on the issue of withdrawals.

2017-18 Verification: This session will highlight the changes to the verification process for the 2017-18 award year. This session will include an overview of regulatory changes, documentation requirements, as well as verification reminders to ensure accurate processing.

Uncommon Service: How to win by putting customers at the core of your business. A pragmatic, yet creative, approach to creating a service design that allows routine service excellence.

Active Shooter: Active shooter events on college campuses, in a mall or a restaurant location present unique challenges; students and customers are present and need to be protected, colleagues and employees may behave differently under stress or the physical layout of the space could impact your ability to hide or escape. No single answer exists for what to do, but a survival mindset can increase the odds of surviving. This session will explore the current thinking and best practices to ensure your organization and employee team is prepared. Fortify yourself with practical solutions to enhance facility safety and maximize employee safety in an active threat situation.

FLAME\$: The Financial Literacy & Money Education by Students (FLAME\$) program was created in 2013 with the help of a grant from USA Funds. Now in its fourth year, the FLAME\$ program has gained popularity and is now funded through TMCC and private foundation funding. The FLAME\$ offer workshops and one-on-one mentoring guiding students about financial behavior and attitudes. Widely known all over campus, our student peer mentors are changing lives and making a difference in a big way!